



# Urinary Tract Infection

## WA PHARMACY PROGRAM

Did you know that

## 1 IN 2 WOMEN

may have a **Urinary Tract Infection** in their lifetime?<sup>1</sup>

Thankfully, your community pharmacist can now provide immediate advice and treatment for women with uncomplicated Urinary Tract Infections.<sup>2</sup> Your community pharmacist can also provide a referral to a general practitioner for further investigation, if necessary.

The permanent service costs \$ and will take up to 15 minutes. Your community pharmacist will have a discreet consultation with you to discuss your symptoms and provide immediate treatment or a referral.<sup>2</sup> If you are diagnosed with a Urinary Tract Infection you may be prescribed with antibiotics.

Don't worry, you're in safe hands. As a primary healthcare professional, your community pharmacist has completed at least five years training, a compulsory training course to participate in this permanent program and undergoes mandatory continuing professional development.

Consultation  
service fee \$



Medication  
cost



Visit [findapharmacy.com.au/UTI](https://findapharmacy.com.au/UTI)  
or scan to learn more about this service

<sup>1</sup> Kidney Health Australia Fact Sheet: [kidney.org.au/cms\\_uploads/docs/urinary-tract-infections-fact-sheet.pdf](https://kidney.org.au/cms_uploads/docs/urinary-tract-infections-fact-sheet.pdf)

<sup>2</sup> Not all patients may be eligible for treatment and could be referred to a general practitioner.  
Available in participating Western Australian community pharmacies.



# HOW THE SERVICE WORKS

## 1. INFORMATION & CONSENT

- Your community pharmacist will provide you with information about the service, including fees and requirements.
- Before the service, your pharmacist will verbally confirm your consent to participate.

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## 2. SCREENING AND ELIGIBILITY QUESTIONNAIRE

- Your community pharmacist will ask you a series of questions to confirm that there are no signs or symptoms of a 'complicated' Urinary Tract Infection, rule out other conditions with similar symptoms to a Urinary Tract Infection, or any other issues requiring further investigation by a general practitioner.

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## 3. THE OUTCOME: TREATMENT OR REFERRAL

- Should your community pharmacist determine that it is appropriate to provide treatment, they will supply an appropriate medication for you.
- If it is not appropriate to supply a treatment option to you, your community pharmacist will refer you to a general practitioner for further investigation.

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## 4. RECOMMENDED CARE

- Your pharmacist will provide you with an individualised printed service summary or printed referral letter at the completion of the service.
- These documents can be provided to your regular general practitioner.

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## 5. FOLLOW-UP CARE

Seek medical attention straight away if:

- Your symptoms are not improving within 2 or 3 days after starting antibiotic treatment.
- Your symptoms return within 2 weeks after finishing antibiotic treatment.
- You have symptoms of a kidney infection (fever, chills, back or side pain, nausea or vomiting).

Your pharmacy's contact details here