

Urinary Tract Infection

QC2020 EXAMPLE:

PHARMACIST INITIATED TREATMENT FOR UTI



Scope:

Registered Pharmacists with unconditional general registration with AHPRA working in community pharmacy registered in WA are authorised to supply antibiotics for the treatment of uncomplicated urinary tract infection (UTI) for female patients aged between 18 and 65 years.

Pharmacists must successfully complete a competency-based training delivered through a higher education institution accredited by the Tertiary Education Quality and Standards Agency or an accredited continuing professional development program, that meets the Australian Pharmacy Council's Standards for Continuing Professional Development.

Pharmacists must complete cultural safety and gender diversity training relevant to their place of practice, reflect on their competency and provide the service in ways that are inclusive, culturally safe, sensitive, and responsive.

Pharmacists must assess the patient's suitability for supply of antibiotic treatment against the Pharmacist Initiated Treatment of Urinary Tract Infection SASA conditions, and in accordance with the WA Department of Health supplementary information.

[Pharmacists – Urinary tract infection \(Word 76KB\)
UTI Supplementary Information for pharmacists.pdf](#)

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Action for (Insert Pharmacy Name Here)
Customer requests UTI medication

1. Inform the patient of the service including fees and requirements including (individual pharmacy to confirm):

a) *Define pharmacy UTI fee structure and medication cost*

2. Take the patient to consultation area.

Conduct UTI consultation.

3. Conduct patient consultation.

4. Confirm patient eligibility for supply of antibiotics.

5. If the medication is not supplied, provide the patient with an explanation for this decision and refer to the appropriate health care provider as relevant.

6. Discuss potential pharmaceutical products within the pharmacy that may be of assistance to the patient (if relevant).

Complete the UTI medication supply record.

7. Complete the UTI medication supply including:

a. Name, Address and Date of Birth of person seeking the UTI service.

b. Date of request and consultation.

c. Complete the screening questions.

d. Complete the eligibility criteria.

e. Select the most appropriate treatment option.

f. Select the most appropriate medication option.

g. Generate a service summary and provide to the patient and/or their GP.

h. Discuss self-care tips with patient prior to completion of consultation.

i. Complete and record the pharmacist recommendations.

j. Supply, package and label the approved medication - in accordance with Part 9 of the Medicines and Poisons Regulations 2016

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QC2020/Domain5/Sub5.2.5&5.6.2/v3.4

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k. Ensure details of the supply has been uploaded to the patient's My Health Record.

Note: Some people may have opted out of using My Health Record or have recently arrived in Australia. It is important to note that people without My Health Record are not excluded from accessing treatment.

When to Refer to a GP

Pharmacists involved in the program for the treatment of uncomplicated urinary tract infections should refer those patients that do not meet the program criteria to a GP, as per the approved training and current Structured Administration and Supply Arrangement (SASA).

Physical or digital copies of patient records are to be kept for 10 years.